

Coastal Research Terms & Conditions

Effective Date: April 26, 2024

By submitting a case to **Coastal Research** ("we," "our," or "us"), you, the client ("you" or "your"), acknowledge and agree to these **legally binding Terms and Conditions** in full. These Terms constitute the **entire agreement** between the parties and **supersede all prior agreements, communications, and representations**.

1. Agreement to Terms, Assumption of Risk & Confidentiality

You **expressly acknowledge** that Coastal Research's proprietary **processes, methodologies, tools, techniques, and strategies** are strictly confidential and **legally protected**. You shall not attempt to inquire about, reverse-engineer, replicate, or disclose any aspect of our investigative methodologies. **Unauthorized use or disclosure will result in immediate termination of services and may lead to legal action, including claims for damages and injunctive relief.**

All results provided by Coastal Research are for **internal use only** and must **not be distributed, published, or used outside the original scope of the case** without prior written consent.

2. Limitation of Liability for Future Events & Regulatory Changes

Coastal Research **disclaims all liability** for any **changes in law, insurance policy standards, or regulatory frameworks** that may impact the use, relevance, or applicability of our findings. **We are not responsible for any legal, financial, or strategic consequences arising from external developments or interpretations.**

You **assume full responsibility** for ensuring that the results provided comply with all relevant laws and regulations.

3. Limitations of Liability & Sole Remedy

Coastal Research's **total liability is strictly limited to the amount paid for the specific service provided**. Under no circumstances shall Coastal Research be held liable for any **indirect, consequential, punitive, or special damages, including but not limited to loss of business, profits, legal standing, or reputation.**

The **sole remedy** available to the client for disputes or errors is **a refund of the amount paid for the specific service in question**. Coastal Research **assumes no liability** for any decisions made based on our findings.

4. Client Assumption of Risk & Full Responsibility

You assume **full responsibility** for how the results provided by Coastal Research are **used, interpreted, or applied** in any legal, business, or professional capacity. Coastal Research **does not provide legal advice**, and **you must ensure independent compliance** with all applicable laws and regulations.

Coastal Research **is not liable for false, misleading, or inaccurate information** provided by the client. **Any actions taken based on incorrect or misrepresented data provided by you are solely your responsibility, including any resulting legal or financial consequences.**

5. No Third-Party Reliance or Guarantees

Results provided by Coastal Research **are strictly intended for the client's internal use** and **shall not be relied upon by any third party**, including legal counsel, insurers, regulatory bodies, or other external entities.

Coastal Research does not guarantee any specific outcome as a result of using its services. **Any third-party reliance on our findings is done at the client's sole risk and expense.**

6. Confidentiality & Non-Disclosure

All findings, research methodologies, and proprietary data provided by Coastal Research **must be kept strictly confidential**. Any **unauthorized sharing, publication, or distribution** of our information **without written approval** constitutes a **breach of contract** and may result in legal action, including **claims for damages and injunctive relief**.

7. No Fiduciary Relationship or Partnership

This agreement **does not** create a fiduciary duty, partnership, joint venture, or employment relationship between Coastal Research and the client. Coastal Research **has no legal obligation to act in the client's best interest beyond delivering the agreed-upon results.**

8. Client Duty to Provide Accurate & Complete Information

The client is solely responsible for **providing accurate, complete, and up-to-date information** when submitting cases. Coastal Research **is not responsible for any delays, inaccuracies, or errors** resulting from incomplete or incorrect information.

9. Indemnification & Hold Harmless Clause

The client **agrees to indemnify, defend, and hold harmless** Coastal Research, its employees, officers, directors, and contractors from any claims, liabilities, damages, losses, or legal expenses arising from:

- **Misuse, misinterpretation, or misrepresentation** of results.
- **Breach of confidentiality** or unauthorized sharing of findings.

- **Third-party claims** related to the use of our services, including legal or regulatory disputes.

10. Force Majeure & Data Failures

Coastal Research **shall not be held liable** for any service disruptions caused by circumstances beyond its reasonable control, including but not limited to:

- Acts of God, natural disasters, or government regulations.
- Cybersecurity incidents, hacking, or third-party data failures.
- Technical disruptions, server downtime, or system failures.

Coastal Research is not responsible for **any consequences arising from access delays, data breaches, or public record system failures.**

11. Arbitration & Legal Disputes

All disputes arising under this agreement shall be resolved **exclusively through binding arbitration** in the **State of Idaho** under the **American Arbitration Association** rules.

Clients **expressly waive the right** to participate in any class-action lawsuit. **All disputes must be resolved individually.**

12. Non-Disparagement Clause

The client **agrees not to make negative, defamatory, or disparaging statements** about Coastal Research, its services, or employees. **Violations of this clause will result in legal action and claims for damages.**

13. Termination for Non-Payment or Breach

Coastal Research reserves the right to **terminate this agreement and suspend services** if the client:

- **Fails to make timely payments.**
- **Breaches any terms** of this agreement.
- **Engages in unethical, illegal, or fraudulent activities.**

Unauthorized use of Coastal Research's findings after termination **constitutes a breach and may result in legal action.**

14. Modifications to Terms & Future Compliance

Coastal Research reserves the right to **update, modify, or revise these terms** to comply with changes in **laws, industry practices, or technology**. Continued use of our services **constitutes acceptance of the revised terms**.

15. Severability Clause

If any provision of these Terms is found to be legally unenforceable, the **remaining provisions shall remain in full force and effect**.

16. Governing Law & Jurisdiction

All services provided by Coastal Research **are governed by the laws of the State of Idaho**. Clients are responsible for ensuring that the use of Coastal Research's findings complies with **local, state, and federal laws** in their respective jurisdictions.

17. Independent Contractor Relationship

Coastal Research operates **as an independent contractor and not as an agent, partner, or employee** of the client.

18. Acknowledgment of Terms

By submitting a case, you **explicitly confirm** that you have read, understood, and agree to these legally binding Terms & Conditions.

Clients are encouraged to consult legal counsel before engaging Coastal Research's services. **Use of our services constitutes full acceptance of these terms and a legally binding agreement.**